



Boarding Requirements and Release:

1. All pets must be current on all vaccinations as well as parasite screening. Snug reserves its right to refuse to board any pet whose Owner has failed to provide sufficient proof that the pet is current on all vaccinations.
2. All pets must be free of external parasites (ticks, fleas, etc.) or they will be treated at Owner's expense.
3. Check out time is 12:00pm. From 12pm-3pm there is a \$15 fee. After 3pm it is another day boarding fee.
4. You must provide food for you pet. Otherwise, Snug will feed your pet its in-house food at the rate of \$2.00 per feeding
5. Belongings such as beds and toys are not allowed on drop off. If special arrangements are made for such items, Owner acknowledges that Snug will not be held liable if the items are lost or damaged
6. An emergency contact number must be provided so Snug is able to reach Owner or Owner's authorized agent in the event of an emergency.
7. If your dog requires medication while in Snug's care, there will be as service charge of \$2.00 per administration.
8. Snug reserves the right to place your pet in any holding area that it deems appropriate in its sole discretion for your pet's size, health and safety.
9. All dogs boarded at Snug will receive a complimentary bath upon check out. If you decide to pick up early you will need to wait until your pet is bathed or you may waive the complimentary bath.
10. You will incur additional charges for after-hour pick ups and drop offs.
11. Snug is open from Monday-Friday 7:00am-7:00pm, Saturday 9:00am-6:00pm and Sundays 10:00am-1:00pm. These hours are subject to change and do not apply to holidays.
12. Snug has my permission use photos or videos of my pet for any promotional use on is website, advertising, Facebook or any other social media outlet. I will let Snug know upon check in of my pet if I choose to decline this release.

Terms:

1. Owner warrants that the pet is in good health at the time the pet is left at Snug.
2. Snug agrees to exercise reasonable care in the boarding of the pet. Snug warrants that the kennel facilities will be kept sanitary and properly enclosed in accordance with San Diego County Animal Control Kennel Regulations. Snug agrees to feed the pet regularly and to house the pet in clean and safe quarters. Quarters will be determined at Snug's sole discretion based on the pet's health, size and stress level.
3. If pet has diarrhea for more than 48 hours, Owner gives Snug permission to run a fecal test on the pet and prescribe any medication that may be necessary to treat the diarrhea. Owner understands that there is a fee involved for this and agrees to pay for the additional charges upon check out of pet.
4. Snug shall not assume and shall not be responsible for any liability with respect to the pets listed in this agreement, of any kind, character, or nature whatsoever, including, loss by fire, death, escape, illness, injury to persons, animals or property, or illness, death or injury to any other animal caused by the named pet.
5. If the pet becomes ill or injured while at Snug, Snug will use its best efforts to notify the Owner. If Snug cannot reach the Owner after reasonable efforts to ascertain the measures to be taken or if the state of the pet's health requires immediate action, Owner agrees that Snug may place the pet in care of a licensed veterinarian for treatment. Such veterinary treatment shall be at the sole expense of the Owner, including reasonable expenses incurred in transporting the pet to the veterinarian. If a tranquilizer is necessary for treatment or handling, Owner gives permission for Snug or any emergency hospital to administer such medications.
6. All boarding and/or other charges are due immediately upon check out. Snug shall have a lien on the pet for any and all unpaid boarding and/or other charges resulting from the boarding of said pet at Snug. If any charges are not paid within ten (10) days after receipt, Snug will turn the matter to collections. Owner shall be responsible for any fees and expenses associated with the collection of any charges due by Owner to SNUG, including any collection fees, attorney fees or costs.
7. If Owner were to abandon pets at Snug, Snug will follow Animal Control Regulations on determining if pet(s) have been abandoned. If pet(s) are not picked up within 14 days and expenses for boarding or medical care has not been paid for Snug reserves the right to warn the Owner and the proceed with the abandonment process. This process includes, selling the pet(s) that have

been abandoned or otherwise disposing of the pet(s). In the event of a sale, Owner will be responsible for any balance remaining after sale.

Dispute Resolution

1. The parties shall attempt in good faith to resolve any dispute arising out of or relating to this Agreement promptly by negotiation. If the dispute cannot be resolved by negotiation, then the parties agree to mediation, and if the matter is not resolved through mediation, then it shall be submitted for final and binding arbitration through the American Arbitration Association.
2. Either party may commence mediation by providing to the other party a written request for mediation, setting forth the subject of the dispute and the relief requested.
3. The parties will cooperate with one another in selecting a mediator and in scheduling the mediation proceedings. The parties agree that they will participate in the mediation in good faith and that they will share equally in its costs.
4. Either party may initiate arbitration with respect to the matters submitted to mediation by filing a written demand for arbitration at any time following the initial mediation session or at any time following 45 days from the date of filing the written request for mediation, whichever occurs first (“Earliest Initiation Date”). The mediation may continue after the commencement of arbitration if the parties so desire.
5. At no time prior to the Earliest Initiation Date shall either side initiate an arbitration or litigation related to this Agreement except to pursue a provisional remedy that is authorized by law or by agreement of the parties. However, this limitation is inapplicable to a party if the other party refuses to comply with the requirements of Paragraph 3 above.
6. The parties agree to waive any rights they may possess to have the dispute litigated in court or by jury trial.
7. The parties agree that the jurisdiction for any dispute will be in San Diego County, State of California.

By signing this contract, Owner hereby acknowledges and agrees to the above terms and conditions of boarding for the duration of the pet’s stay at Snug as well as any future boarding reservations at SNUG.

Name:

Date:

Signed:

Signed: Snug Pet Resort